

## FAQs

### I live in Duncan; may I attend a workshop or group in Victoria or Nanaimo?

- Yes, you can access any of the support and on-going training opportunities offered by the Society.

### I only need two more BCFC modules and the sessions have already started, may I register late?

- Yes, you are welcome to register for modules throughout the delivery, though we appreciate receiving registrations prior to start up.

### I am interested in becoming involved in one of the Locals—how do I go about it?

- Simply call your Area Coordinator and s/he will put you in touch with the contact person in your area.

### I have been fostering for awhile now, but I have not received any Island Connection newsletters, what should I do?

- You should call your Area Coordinator, and s/he will contact your Resource Social Worker and arrange to have your name added to our mailing database.

**FPSS Society**  
Please Call Toll Free  
**1-888-922-8437**



Ask about our CARF Accreditation

## REGIONAL OFFICE

Serving All Areas:

**1-888-922-8437**

### South Island

Tel: 778-430-5459 / Fax: 778-430-5463

Email: [admin@fpsss.com](mailto:admin@fpsss.com)

### Cowichan Valley

Tel: 250-818-3293

Email: [dacoord@fpsss.com](mailto:dacoord@fpsss.com)

### Port Alberni

Tel: 250-735-1124

Email: [pacoord@fpsss.com](mailto:pacoord@fpsss.com)

### Nanaimo/Ladysmith

Tel: 250-713-4959

Email: [cicoord@fpsss.com](mailto:cicoord@fpsss.com)

### Comox Valley

Tel: 250-898-4488

Email: [cvcoord@fpsss.com](mailto:cvcoord@fpsss.com)

### Upper Island

Tel: 250-204-1566

Email: [uicoord@fpsss.com](mailto:uicoord@fpsss.com)



**Foster  
Parent  
Support  
Services  
Society**

**“Serving the Foster Parents of  
Vancouver Island through  
Support, Education, Networking,  
and on-going Training”**

### Mission Statement:

*The FPSS Society is a Grass Roots organization committed to providing meaningful and accessible support, education and networking services which will continually enhance the skills and abilities of foster parents to deliver the best care possible to the children in their homes.*

**FPSS Foster Parent Support  
Services Society**

## Rights and Responsibilities



**Supporting the  
Foster Parents of  
the Vancouver  
Island Region**

**CALL  
1-888-922-8437**



## **Rights & Responsibilities**

The FPSS Foster Parent Support Services Society is a registered non-profit organization whose purpose is to administer support and education services to family care network caregivers within the Vancouver Island Region who are contracted to the BC Ministry of Children and Family Development.

**All caregivers in the Vancouver Island Region holding a Family Care Home agreement with the BC Ministry of Children and Family Development have the right to access any and all of the services provided by this organization.**

Working cooperatively with the Ministry of Children and Family Development and the VI Region Foster Parents, the FPSS Society shares the responsibility for providing meaningful Education, Support and Networking opportunities to caregivers in our fostering community.

We work to establish a nurturing environment for caregivers—

### **"A Supportive Culture"**

—that empowers the foster parents of the region to become involved, enriches their understanding of Ministry expectations, and increases their caregiver competency, awareness and accountability.

**All Vancouver Island Region Foster Parents holding a current Family Care Home agreement with the BC Ministry of Children and Family Development have the RIGHT to:**

- be treated with consideration, trust, honesty, respect, acceptance and fairness by the Society
- access any and all of the support and on-going training services provided by the Society
- receive The Island Connections newsletter, mailed to them free of charge by the Society
- access the BC Foster Care Education Program to enable them to be trained in their role as members of a child's care team
- access their BCFCE Program Attendance History records maintained by the Society
- access on-going training opportunities with respect to caring for children, and self care offered by the Society
- participate in local Foster Parent Groups
- access and/or participate in the Mentoring, Protocol Support, and Safe Babies Programs offered by the Society
- access the Society's Parenting Resources libraries
- to be informed of the FPSS Society formal Complaint Process, and the formal BC Ministry of Children and Family Development Complaint Process.

**All persons accessing the services of the FPSS Society have the responsibility to:**

- treat persons with consideration, trust, honesty, respect, acceptance and fairness
- attend workshops they have registered for
- complete the BC Foster Care Education Program within 2 years of starting fostering.



**It is the responsibility of the FPSS Society to:**

- treat all members of the fostering community with consideration, trust, honesty, respect, acceptance and fairness
- to provide users with access to services, information and referrals in a timely manner
- provide relevant information and material that is meaningful and useful to all participants
- provide open and equal opportunities for all members of the fostering community
- encourage and promote cultural awareness within the fostering community

**The FPSS Society appreciates and respects cultural differences among caregivers, children in care, natural families, the community and staff members.**

**The FPSS Society is committed to cultural competency in the delivery of these services.**