

## Area Coordinator Support:

For general inquiries, foster parent information and referrals.

Area Coordinators are available to provide support services to caregivers including information, education and networking.

### South Island/Regional Office

Tel: 778-430-5459 / Fax: 778-430-5463

145-735 Goldstream Ave, Victoria

Email: sicoord@fpsss.com

Email: admin@fpsss.com

### Cowichan Valley

Tel: 250-667-7745

Email: dacoord@fpsss.com

### Nanaimo/Ladysmith

Tel: 250-619-6553

Email: cicoord@fpsss.com

### Port Alberni

Tel: 250-731-5955

Email: pacoord@fpsss.com

### Upper Island

Tel: 250-250-204-1566/ Fax: 250-286-0545

Email: uicoord@fpsss.com

**Call Toll Free:**

**1-888-922-8437**

**www.fpsss.com**

### Area Coordinator Responsibilities:

- The Area Coordinators assist in the development, maintenance, and improvement of Local Councils and the Support Services Program through contact with foster parents, community liaisons, participation in community partnership, ministry and Council activities related to the Family Home Care system.
- Coordinators adhere to standards of Confidentiality required by the Ministry of Children and Family Development and the FPSS Society with respect to children/youth in care, their families and foster parents.

## EMERGENCY

### “After Hours” Duty Worker

#### Contact Number:

**1-800-663-9122**

Foster Parents are encouraged to call this number in the event of an EMERGENCY or CRISIS concerning a child in their care, occurring after regular office hours.

## FOSTER PARENT SUPPORT LINE

**Call Toll Free: 1-888-495-4440**

Weekdays 4:00 pm to 12:45 am

Statutory Holidays & Weekends

8:00 am to 12:45 am

If you have an immediate concern relating to a child in your care—the Support Line is here to help you and will provide:

- Fast response for urgent issues outside regular ministry office hours.
- Professional support, information and consultation.

## PROTOCOL SUPPORT PROGRAM

**1-888-922-8437**

- FPSS Society can arrange for a support person to help you through a Protocol Investigation.
- The support person can answer questions, attend interviews with you, and give you information about the investigation.
- Call toll free 1-888-922-8437 for more information.

## FPSS Foster Parent Support Services Society

# Life Books

### Mission Statement:

*The FPSS Society is a Grass Roots organization committed to providing meaningful and accessible support, education and networking services which will continually enhance the skills and abilities of foster parents to deliver the best care possible to the children in their homes.*



**“Serving the Foster Parents of  
Vancouver Island through  
Support, Education, Networking,  
and on-going Training”**



# FPSS Foster Parent Support Services Society

1-888-922-8437

## *Life Books...*

A Life Book is an informal record of the people and events in the child's life while they are in your care. Life Books give children a sense of personal history and continuity.

Every child who is likely to remain in care for more than six months has a Life Book. It is jointly maintained by the child's social worker, the child and you. The foster parent will usually look after the book. When a child leaves care, the Life Book is given to them.

These are some items that might be included in a child or youth's Life Book:

- ✦ Photographs, including dates and names
- ✦ Souvenirs
- ✦ Names, addresses and pictures of foster family
- ✦ Report cards
- ✦ Certificates of achievement
- ✦ Letters from friends and relatives
- ✦ Souvenirs from trips, concerts, sporting events
- ✦ Badges and ribbons
- ✦ School products or projects

Consider keeping a photo album or scrapbook for mementos and activities for children in respite care or in your home briefly to commemorate their time with you. If children stay in care longer than expected, you will have a good start on their Life Book and their story will have continuity.

*Foster Family Handbook 5<sup>th</sup>  
Edition page 18*



Ask about our CARF Accreditation